

## **Airport Director's Report to the Consultative Committee**

**Friday 8th September 2017**

**Melanie Burnley**

### **1. Airline update**

- British Airways is to launch new routes from London City Airport to three European capitals, Paris, Prague and Reykjavik, in October. The new services to the three popular cities will mean British Airways will fly to 30 destinations from London City this winter.
- 1st August 2017 Flybe announced its 2018 summer schedule from London City Airport. This features six routes offering a total choice of up to 86 departures a week across the UK and regional mainland Europe. Seats are on sale and are currently available for travel between 25th March and 17th June 2018.

Highlights of Flybe's 2018 summer routes from London City include:

- Aberdeen (up to two flights a day)
- Amsterdam (daily)
- Belfast City (up to four flights a day)
- Dusseldorf (up to three flights a day)
- Edinburgh (up to four flights a day)
- The most popular destinations this summer are Edinburgh, Amsterdam, Dublin, Zurich and Frankfurt. International arts and sporting events over the school holiday period are driving demand at London City Airport.

The Airport welcomed 28,836 during the weekend of July 21<sup>st</sup>-23<sup>rd</sup>. Forward bookings suggest the busiest week of the season is expected to be the week commencing September 18th as business travellers, city-breakers and late sun-seekers converge to produce a surge in bookings.

In April TAP Portugal also announced its arrival at London City and a new service to Lisbon from October.

Aurigny will cease operating its route from LCY to Guernsey at the end of the summer schedule.

## 2. **PRM**

The UK Civil Aviation Authority (CAA) has improved its rating of London City Airport's quality of assistance for disabled passengers, recognising its provision of help as "good" in the Airport Accessibility Report 2016/17, published Friday 11 August.

It follows several measures introduced by London City in the last twelve months, including an Open Day with the National Autistic Society; collaboration with Disabled Go, the leading UK provider of access information for disabled people, and the Business Disability Forum, a not-for-profit member organisation which helps companies become more disabled friendly; and the introduction of a 'Travelling through London City Airport' visual guide. The airport was also the Official Airport of the World Para Athletics Championships, held in July at the nearby London Stadium.

## 3. **New openings**

Aspinals is now open for business just beyond Central Search in the Departure Lounge. The brand specialises in hand crafted luxury leather goods.