

CEO Report to the Consultative Committee – July 2018

This report comprises key business updates since the last meeting of the committee on March 9th, 2018.

1. Business Performance

- In June, LOT, the Polish National flag carrier, announced they will begin twice daily services from LCY to Warsaw and Budapest at the start of 2019.
- In May, Eastern Airways, a subsidiary of Flybe, began operating the established LCY to Aberdeen service.
- On July 16th, LCY had its busiest ever day, welcoming 20,115 passengers. Also, in June, overall passenger numbers were up 8% year-on-year meaning June was LCY's busiest month on record.
- The busiest routes from LCY so far this year have been Amsterdam, Zurich, Dublin, Milan and Edinburgh
- In March, LCY was selected as the best airport in the world, under 5 million passengers, at the Skytrax World Airport Awards

LCY in the Community

- City Airport Development Programme works have commenced, including decking and piling in the dock and changes to the interim forecourt. Changes, and what they mean for the local community, have been communicated through a variety of channels, including the airport's Community Ambassador. Noise monitoring is also in place, which will be reviewed by both the airport's Environment Team, and the London Borough of Newham.
- In April, to promote opportunities across the airport's supply chain for local SME's, LCY held the inaugural Royal Docks Meet the Buyer day at the Aloft Hotel. Over 100 local businesses, a fifth of which were from Newham, had the opportunity to meet businesses from across the Royal Docks, including ABP and UEL, to learn about opportunities and to tender for future contracts. Results will be shared at future LCACC meetings and this will now be an annual event.
- In June, LCY was awarded the top prize for 'Best Collaboration for a Single Event' at the Corporate Engagement Awards for its 'STEM in Aviation Day'. The 2018 event, which will attract 400 school children from across East London, will take place on November 15th.
- In June, staff at LCY participated in the third annual Volunteering Fortnight, giving 400 hours of service to local organisations and initiatives. A combined total of 50 staff spent days at Cody Dock in Newham; Redbridge Food Bank; Core Landscapes in Tower Hamlets; and Spitalfields City Farm in Hackney, to contribute. The Fortnight, which is organized in partnership with the East London Business Alliance (ELBA) and coincides with National

Volunteers' Week, brings the total annual volunteering hours delivered in 2018 so far by the airport to 850.

- 33 Newham residents have been placed into jobs at LCY so far this year. At the time of writing, the percentage of new recruits from Newham has risen from 27% last year to 54% currently. Overall, year to date, the percentage of new recruits from within 5 miles of the airport stands at 68%.
- LCY is also working closely with Newham Workplace on construction jobs and recently Workplace attended the airport's Contractors Forum.

LCY Operations

- In July, an Embraer E190-E2 aircraft landed for the first time at LCY. The newest aircraft from Embraer, the world's quietest and most efficient in its class, entered into service in April this year. The visit demonstrates the importance Embraer places on being able to offer LCY capability to airlines and its intention to work with London City Airport to certify the E2 to meet customer demand, which is likely to rise as LCY increases connectivity.
- In July, for the second successive year, LCY was classified as "good" in the CAA's Airport Accessibility Report. LCY is committed to making the airport experience accessible to all and will work with partners to make further improvements in the year ahead, as well as ensuring that the future airport that is being constructed demonstrates best practice in this crucial area.

Stakeholder Relations

- In April, Aviation Minister Baroness Sugg visited London City Airport to learn about the airport's operations, meet staff and to provide an update on the progress of the Government's Aviation Strategy.
- In April, Baroness Fairhead, Minister for Export and Trade Promotion, visited LCY and unveiled a new Exporting Is GREAT campaign at the airport. The campaign's focus is to inspire and support more UK companies to take their first steps towards selling overseas.
- In June, LCY partnered with the Local Government Association on an event for new Labour Councillors in London.
- LCY also spoke at a variety of events including the London Real Estate Forum and the British-Irish Airport Expo.