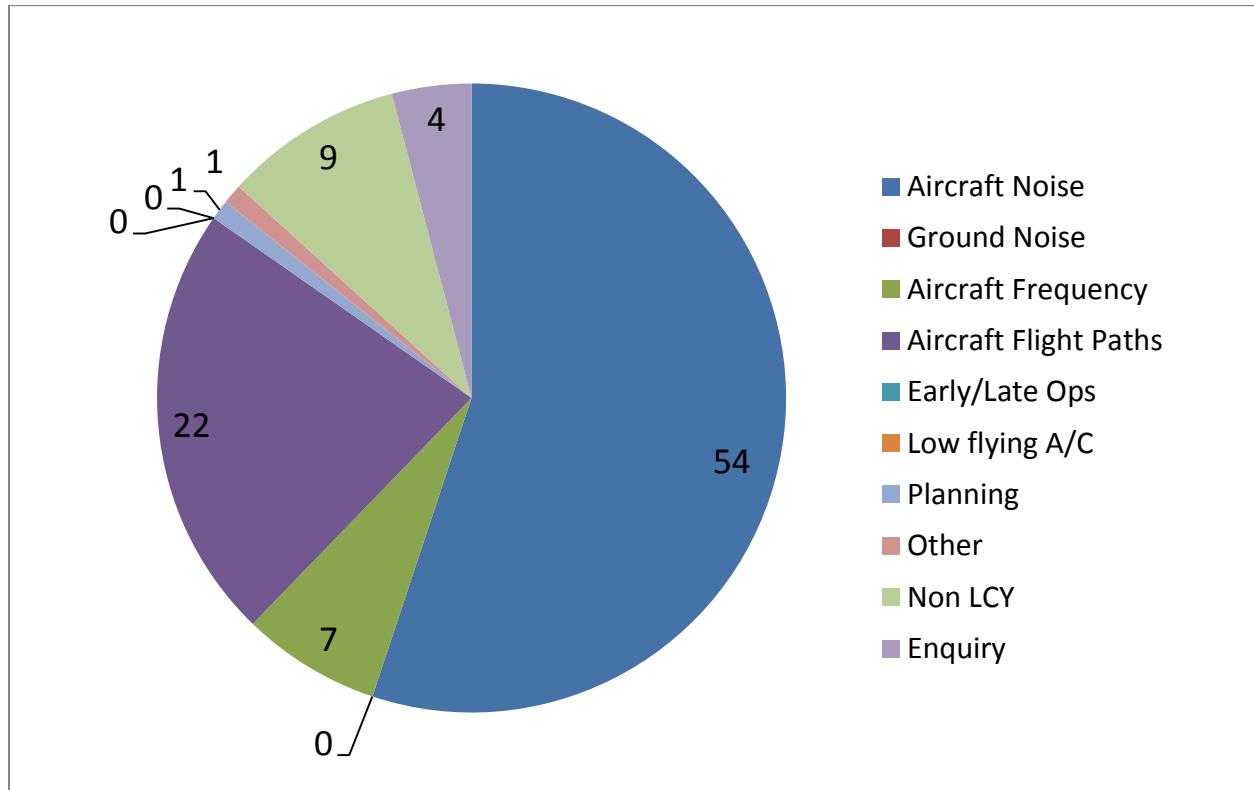


For the period 1st January 2017 – 31st March 2017 inclusive.

Noise: Total Correspondance 98, Pie chart shows number of complaints and enquiries by type.



Total Complaints – 94

- 54 related to aircraft noise;
- 22 related to flight paths;
- 7 related to aircraft frequency;
- 0 related to early/late operations;
- 0 related to low flying aircraft;
- 9 non LCY due to Heathrow traffic and disturbances outside of LCY operational hours;
- 1 Other relating to Wi-Fi connection and aerial interference;
- 25.5% of complaints were generated by two individuals for this quarter.

Enquiries – 4

- New flight path been introduced recently?;
- Odd smell of soap near property;
- Heathrow and LCY aircraft interaction;
- Query on local wind direction compared to operations;

Total Correspondence: 98

LONDON CITY AIRPORT LCACC ENVIRONMENT REPORT

By London Borough:

London Borough	Total Correspondence	No of Individuals
Lambeth	23	5
Waltham Forest	23	22
Havering	9	9
Redbridge	8	8
Newham	7	7
Bexley	5	4
Lewisham	5	5
Tower Hamlets	5	5
Greenwich	3	3
Essex	2	2
Hertfordshire	2	2
Southwark	2	2
Barking and Dagenham	1	1
Harrow	1	1
N/A	1	1
Westminster	1	1
Total	98	78

Noise and Track Keeping System Performance:

During this quarterly period all Noise Monitors (NMT's) were fully operational and data received for each day.

NMT	Calibration	Data
1	OK	Data received for all days
2	OK	Data received for all days
3	OK	Data received for all days
4	OK	Data received for all days

The correlation rate of flights versus noise events was 90% in the first quarter 2017. The correlation rates for February and March were affected by high winds making noise events invalid.

Month	No. Operations	No. Correlated Departures	Correlation Rate
January	6223	2975	96%
February	6639	2893	87%
March	7612	3319	87%

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Other Environment items:

Air Quality Update – results for 1st Quarter 2017

Please note these data are PROVISIONAL and are subject to change as key measurements relate to annual averages and therefore not directly comparable to annual averages.

Pollutant	LCA-CAH	LCA-ND	Objectives
	NO ₂	NO ₂	
Maximum 1-Hour Mean	133.7 µg/m ³	139.6 µg/m ³	-
No. 1-Hour Mean > 200 µg/m ³	0	0	200 µg/m ³ ; no more than 18 exceedences
Period Mean (2017)	39.3 µg/m ³	34.4 µg/m ³	40 µg/m ³

Pollutant	TEOM, VCM-corrected	PM ₁₀ Objectives
	PM ₁₀	
Maximum 24-hour Mean	73.0 µg/m ³	-
Period Mean (2017)	23.6 µg/m ³	40 µg/m ³
No. 24-Hour Means >50 µg/m ³	5	50 µg/m ³ ; no more than 35 exceedences
90 th Percentile	41.3 µg/m ³	50 µg/m ³

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LONDON CITY AIRPORT – SOUND INSULATION SCHEME UPDATE REPORT

APR Eligible Properties	Actual Eligible Properties	Properties - management companies	Awaiting management company permission	Surveys completed	Awaiting Surveys	Awaiting Install	Secondary Glazing /HPDG(number of properties)	Grant given	Number of vents installed	Total Refused Work (Including non-response)	Properties treated	% Treated
6,178	6,047	4,386	775	3,354	12	497	61	5	12,401	2,311	1,971	33%

1.0 GENERAL SITUATION

2014, 2013, 2012 & 2009 APR schemes

Robin Hood Gardens Estate in Tower Hamlets started in October 2016 and works have been completed on the 110 properties.

Tower Blocks

497 eligible properties are within the recently constructed Proton, Neutron and Electron Towers and Switch House (Phase 4B). All approvals for 397 properties have been agreed, the Airport to begin works in the 2nd Quarter 2017. Promotional material for on-site demonstration days have been arranged for the summer 2017.

2015 APR

As published on the 1st July 2016; in all there are 432 Tier 1 properties and 49 Tier 2 properties and 6 re-inspections. All inspections have been completed and initial letters to all eligible properties and parties have been completed. LCY are finalising the contract with the contractor for 2015 eligible properties currently.