

Airport Reports

London City Airport Consultative Committee
5th September 2019



**CITY
AIRPORT**

22nd August 2019



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1 CEO report

This report comprises key business updates since the last meeting of the committee in June 2019

1.1 Business Performance

- Over 1.3million passengers used London City Airport in Q2 2019 which is a 6.3% increase on the Q2 2018 figure. July 2019 has been the busiest ever month for the airport with 490,819 passengers who chose to travel from London City Airport ([press release](#)).
- BA launched a new route between London City Airport and Split in Croatia. BA and London City Airport issued this [press release](#) with publicity photos organised at the Sunborn Yacht with BA crew. Coverage included the Daily Mirror and Breaking Travel News.
- Air Antwerp launched a new route between London City Airport and Antwerp with operations to start from 9th September 2019. A [press release](#), with a quote from Johan Maertens, CEO of Air Antwerp was published.
- Unfortunatley, TAP Air Portugal will suspend Lisbon and Porto operations at the end of October, attributable to overcapacity in the London-Lisbon and London-Porto markets and concerns about Brexit.
- Consultation on the airport's draft master plan commenced on 28 June 2019 and runs for 12 weeks until 20 September 2019. A full update will be given at the meeting.
- In line with the UK Government's recent announcement, London City Airport committed to achieve net zero carbon emissions by 2050 as part of an industry wide announcement of 193 other European airports. This commitment is central to the airport's plans to help tackle the climate change challenge and operate sustainbly and is in addition to the commitment to become carbon neutral by 2020 ([press release](#)).
- London City Airport's high - quality work practices have been recognised as it became the first airport to adopt both Living Wage accreditation and the Mayor of London's 'Good Work Standard'. A [press release](#) was published with a quote from Katherine Chapman, Director of the Living Wage Foundation.
- The airport and the LCACC have responded to the Government's 2050 Aviation Strategy. The DfT will review responses over the summer with a report expected before the end of the year.

- London City Airport is one of 15 airports in the south of England taking part in the government led airspace modernisation programme 'Our Future Skies'. LCY is currently at Stage 1b of the process (as specified by the regulator) and we have been engaging with key stakeholders affected by aircraft under 7000ft to formulate design principles encompassing safety, environmental, operational criteria and strategic policy objectives. The engagement period commenced on 21st June and will end on 25th August. Two workshops were held during the period. Based on feedback the design principles will be finalised and submitted to the CAA by October 2019. All information is available on the airport's [website](#).
- The airport recieved a highly commended for the 'Best Airport under 5million' award during ACI Europe's annual Conference.
- Publication of the CADP fly-through video (created by Atkins) and shared with media via [this press release](#), which also cited Monday 17th June as the airport's busiest ever single day (superceded by 24th June). Coverage included [Daily Mirror](#), [City AM](#), [Travel Weekly](#).

1.2 LCY Stakeholders Relations

- The airport continues to work with Government, relevant departments and key stakeholders on Brexit preparations.
- The airport met with a range of national and local political stakeholders including: Heidi Alexander (Deputy Mayor for Transport), Rokshana Fiaz (London Borough of Newham Mayor), Jim Fitzpatrick (Labour MP Poplar and Limehouse), John Biggs (Mayor of Tower Hamlets), Cllr Darren Rodwell (Leader of Barking and Dagenham), Cllr Teresa O'Neill (Leader of Bexley Council), Cllr Danny Thorpe (Leader of Greenwich Council), Cllr. Clare Coghill (Leader of Waltham Forest).

1.3 LCY in the Community

- The airport, in partnership with the London Borough of Newham, hosted the second Royal Docks Meet the Buyer Event with around 250 representatives from 170 businesses were in attendance. There were 25 buyers in attendance which are all based near to, or working in London's Royal Dock. The Living Wage Foundation gave a workshop ([press release](#)).
- London City Airport awarded Kilnbridge, a Newham business a £17million contract to help construct the airport's new terminal building which is part of the £500million City airport Development Programme ([press release](#)).
- The airport's annual volunteering initiative took place between 3rd and 14th of June with 83 staff members contributiong over 660 hours to charities across the boroughs of Newham, Redbridge, Tower Hamlets and Hackney, a 65% increase in compairosion to the 2018 fortnight. A [press release](#) was issued with a quote from the airport's Community Relations Ambassador.
- After the launch of the £75,000 Community Fund to support local charities and not-for-profit organisations across East London in May, LCY has now received 140 applications. The first tranche of funds will be distributed in September 2019.



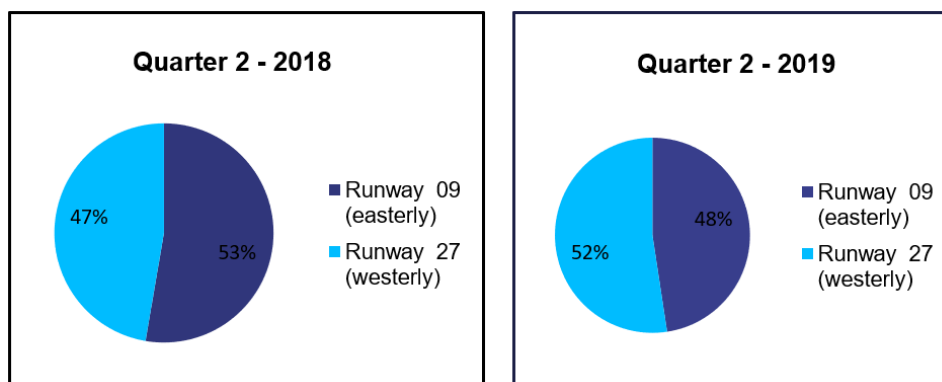
2 Airspace and Environment

This report comprises updates on aircraft movements, runway utilisation, aircraft noise complaints, incentive and penalties scheme, air quality performance and Construction Sound Insulation scheme progress between 1st April to 30th June 2019.

2.1 Aircraft Information

Key stats dashboard		April	May	June	Total Q2 2019
Passengers	2018	384,577	423,477	442,830	1,250,884
	2019	419,537	449,630	460,570	1,329,245
	Variance	+9%	+6%	+4%	+6.3%
Aircraft Scheduled Movements	2018	6,608	7,191	7,117	20,916
	2019	7,036	7,615	7,223	21,874
	Variance	+6%	+6%	+1%	+4.6%

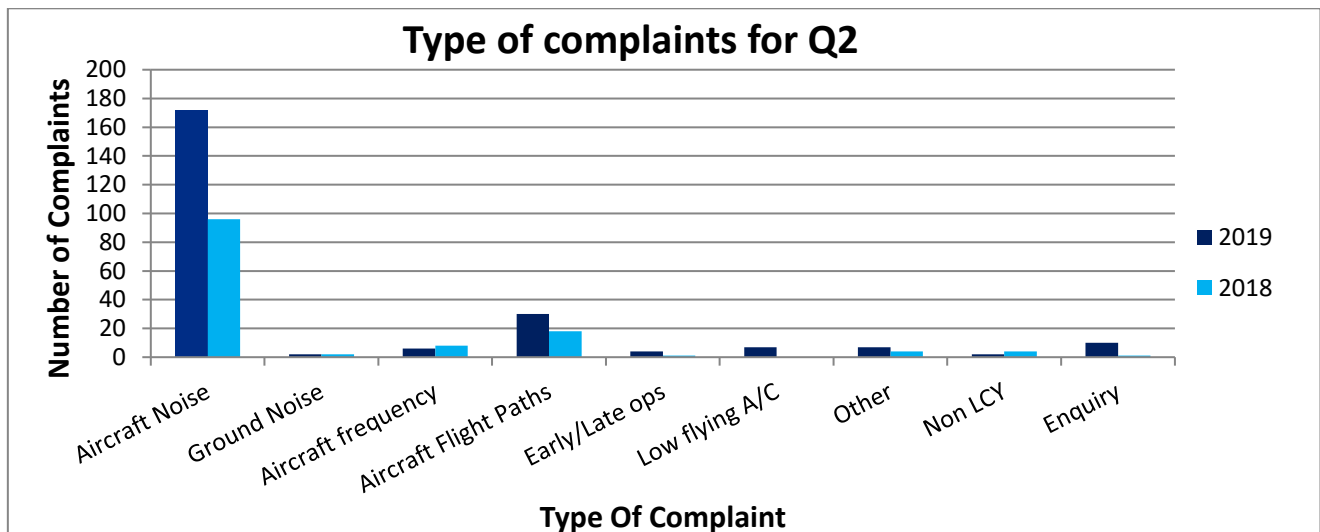
2.2 Runway Utilisation



- The use of either end of the runway for departures and arrivals is based on wind direction as aircraft must take off into the wind. Wind direction therefore changes where aircraft will fly in general when arriving and leaving the airport because each end of the runway has its own routes.

2.3 Noise, Complaints & Enquiries

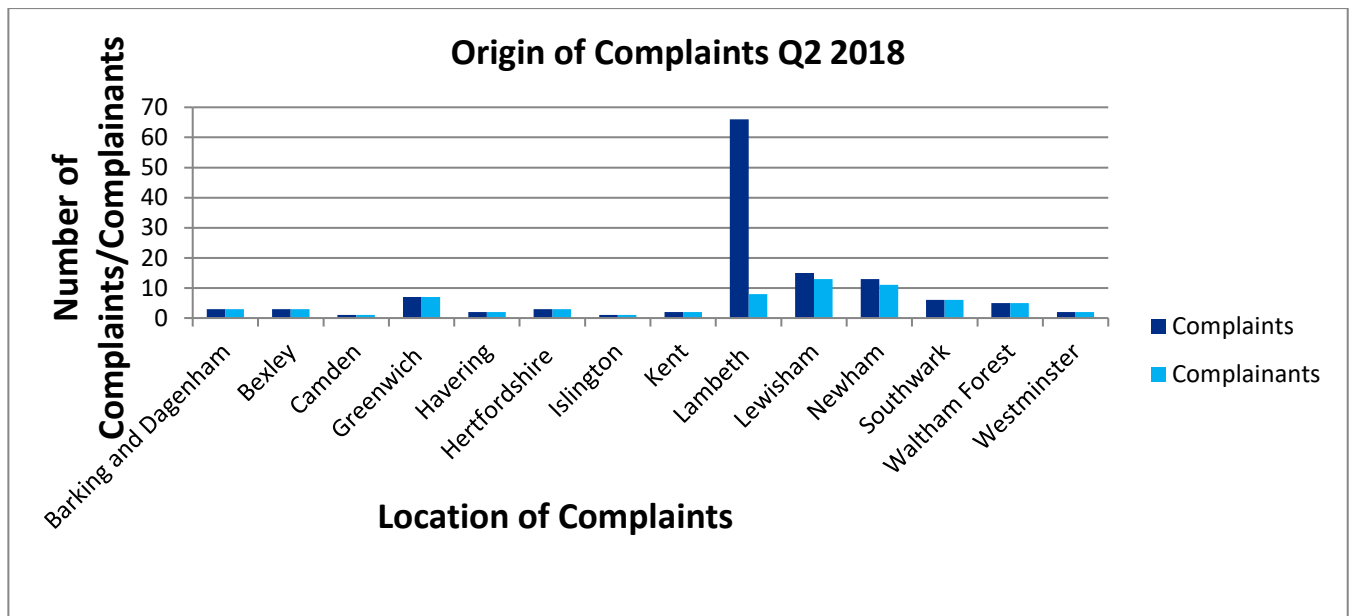
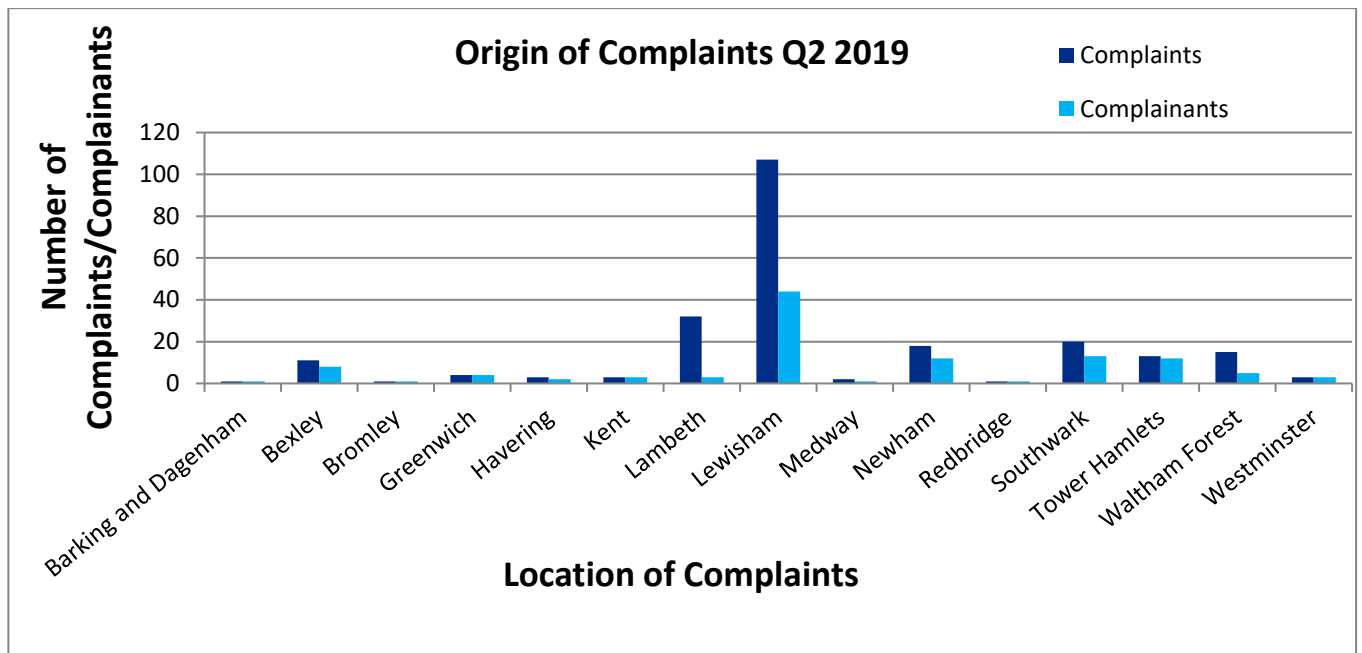
- During Q2 the airport received a total of 240 correspondences, 228 of these were complaints, and 12 were related to non-LCY operations or enquiries. 42.1% were from five individuals.
- In the same period last year 129 complaints were received. The majority of complaints received during this period were when the airport was operating on runway 09 (77.63%) which mainly attributed to complainants from Boroughs of Lambeth, Lewisham and Southwark. This quarter one individual in Lewisham complained about each individual day that the airport was operating on runway 09.



- The monthly breakdown of total complaints and events generating a complaint relating to London City Airport is as follows:

April 2019	103 complaints
May 2019	56 complaints
June 2019	69 complaints

- The charts below show the breakdown of complaints related to the number of complainants and from which boroughs these were received for Q2 2019 and 2018.



2.4 Quota Count

- The airport operates a quota count system as part of our aircraft noise categorisation scheme, whereby aircrafts are banded in 1dB categories based on their noise certification (adjusted for the 5.5° approach angle), with louder aircraft allocated a higher quota count. The quota budget is 22,000 per calendar year and 742.5 in any one week.
- For the period between July 2018 – June 2019 quota count total was 15,922. The highest weekly total for Q2 was 340.

Period	Quota Count Total
Jul-Sep	3972
Oct – Dec	3831
Jan - Mar	3891
Apr - Jun	4228
Jul 2018 – Jun 2019	15,922

2.5 Incentives and Penalties Scheme

- A new incentives and penalties scheme came into full effect on 1st November 2018. The purpose of this scheme is to incentivise aircrafts to be flown in a quieter manner by rewarding improved performance (credit award) and penalising poor performance (credit removal). Below are the monthly penalties, credit removals and credit awards during Q2 2019.

MONTH	Fixed Penalty	Fixed Penalties (total £ value)	Credit Removal (above noise threshold)	Credit Awards (below noise threshold)
April	0	£0	6	317
May	0	£0	2	277
June	0	£0	5	270
Total	0	£0	13	864

2.6 Sound Insulation Scheme

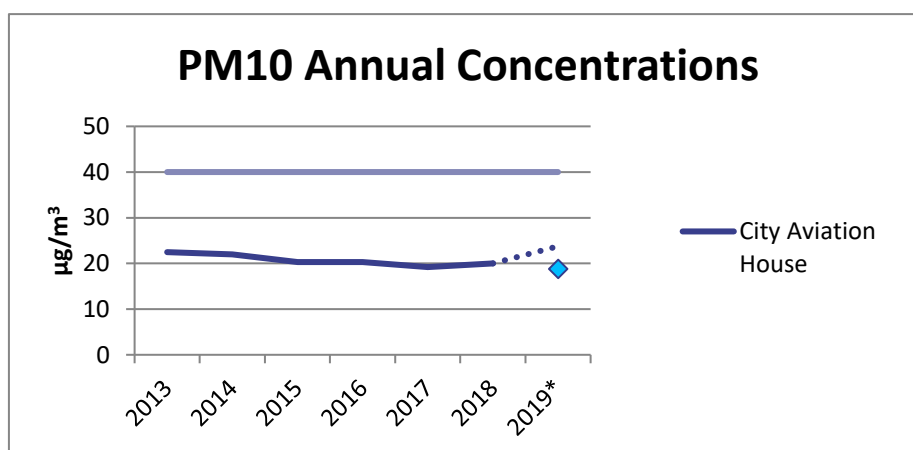
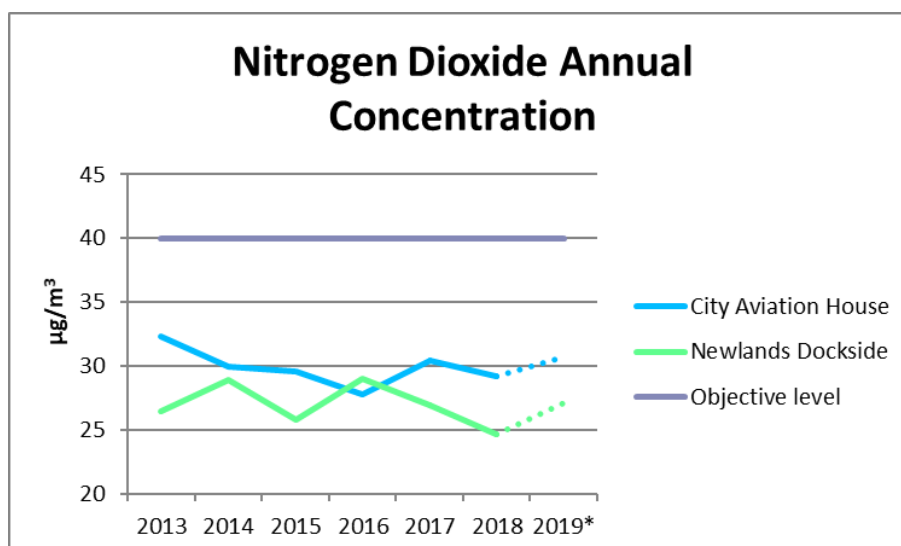
- Properties identified as eligible in the 2017 Annual Performance Report (APR) were notified in July 2018, with subsequent reminders sent in December 2018 and May 2019. For the 2018 APR, the treatment of properties in Tier 2 has been completed: 94% of properties were treated, while 6% refused works. Tier 1 is progressing well, with 57% properties surveyed and 33% treated. Properties that sit within the newly introduced contour of 63 dB LAeq, became eligible in the 2017 APR, and have been offered secondary glazing or £3,000 per property towards high performance double glazing. Treatment of these properties is ongoing
- 689 residential properties and 5 public buildings have recently become eligible under the 2018 APR and were contacted by letter notifying them of this in July 2019. Interest has already been received and treatment will commence shortly.

2.7 Construction Sound Insulation Scheme

- All properties have now been completed.

2.8 Air Quality

- The graphs below show the levels of nitrogen dioxide and PM10 (two air pollutants) over the last 5 years at the airport compared to the objective levels published in the UK Air Quality Strategy. The data shows that the levels of these two pollutants are well below the objective levels, indicating that air quality at London City Airport is acceptable.



* 2019 data will be ratified at the end of the year and is therefore not directly comparable

- The table below details the Airport's air quality performance during Q2 of 2019. Again, the concentrations of nitrogen dioxide and PM10 are below the objective levels published in the UK Air Quality Strategy, indicating that air quality at the Airport is acceptable. The data from Q2 2019 should not be directly compared to ratified, annual data but is compared to the annual objective levels below as an indication.

		Objective Level	Q1 2019 Performance
NO2	Period Mean (µg/m3)	40	CAH: 23.9 ND 22.0
	No. 1-Hour Mean > 200 µg/m3	18 (annually)	0
PM10	Period Mean (µg/m3)	40	CAH: 23.7 KGV: 19.2
	No. 24-Hour Means >50 µg/m3	35 (annually)	CAH: 5 KGV: 5
PM2.5	Period Mean (µg/m3)	25	KGV: 12.9



3 Community

This report comprises key community updates covering the education, employability, community investment, community engagement and local business initiatives since the last meeting of the committee in June 2019.

3.1 Education

- In Q2 2019 the airport engaged with 120 students from 4 schools through our educational programmes across 7 key boroughs which included Newham, Tower Hamlets, Greenwich, Redbridge, Barking and Dagenham, Waltham Forest and Havering.
- **Primary School** – Bishop John Robinson School, and Windsor Primary School, visited the airport for a tour, learning more about the different job roles at the airport. The airport visited St Lukes Primary school to talk about opportunities at the airport.
- **Secondary School** – Barking Abbey school winners of Stem in Aviation event visited the airport for a tour.

3.2 Employability & Skills

- **Local Recruitment** – the airport has over 2,200 staff employed across the site. In the second quarter of 2019, 30% of the new recruits directly hired by the airport are residents in Newham and 82% of the new recruits hired directly by the airport live in East London. A total of 29% of the onsite new recruits are from Newham and 70% of the new recruits come from East London.
- **CADP Recruitment** – In the second quarter of 2019, 32% of new recruits hired as part of the City Airport Development Programme (CADP) live in Newham.
- **Take off Into Work** – is a local employment scheme in collaboration with Newham Workplace which provides Newham residents over the age of 18 with training and first-hand access to onsite job opportunities. In Q2 of 2019 a total of 26 Newham residents were supported into a job at the airport through the programme, a 30% increase in comparison to Q1 2019.
- **Work Experience** – the airport hosted five work experience placements within the customer service, jet centre and corporate affairs department.

3.3 Community Investment & Volunteering

- **The Havering Show** – the Airport sponsored the Havering Show this August Bank Holiday Weekend as one of the key sponsors of the event.
- **Ferry Festival** – the Airport sponsored the Ferry Festival in the Royal Docks on Saturday 10th August with over 500 people in attendance.
- **Summer of Festivals** – the Airport sponsored the Summer of Festivals events organised by the London Borough of Barking and Dagenham with events taking place in June and July with 7,000 residents in attendance.
- **METRO at the Pride parade** – the airport sponsored METRO a local Greenwich based charity for the pride parade.

3.4 Community Engagement

- **Monthly airport drop-in sessions** – Since March, the airport initiated monthly evening drop-in sessions taking place each 2nd Tuesday of the month at different locations in the Royal Docks since June sessions were held in: Royal Docks Learning and Activity Centre, Canning Town Library Learning and Activity Centre. These events were publicised on the airport's local community social media channels.

3.5 Business Engagement

- **Beyond Zone 1 videos** – to support the visitor economy in East London boroughs, the airport initiated, in partnership with Londonist.com, the Beyond Zone 1 video series, the latest videos were published, focussing on Tower Hamlets & Havering with video's featuring Redbridge & Southwark due to be published.

3.6 Future Community Activities

- **Community Magazine 'Inside E16'** – The airport will distribute the next Community Magazine in September 2019 which will focus on the draft Master Plan.
- **STEM in Aviation Event** – the annual education event focusing on addressing STEM skills gap in the aviation industry will be held on Friday 8th November 2019.
- **Monthly drop-in sessions** – the next monthly drop-in sessions are planned for: - Beckton Globe Library, Britannia Village Hall and Custom House.
- **14 – 19 Education Programme** – the airport anticipated a launch of the 14 – 19 Education programme, which is managed by the London Borough of Newham in October 2019.
- **Refurbishment Beckton Community Centre** - London Borough of Newham has approved the spend for the £1 million refurbishment of Beckton Community Centre and works are due to commence in February 2020.



4 Planning

4.1 City Airport Development Programme

- The airport is planning to submit a number of applications to London Borough of Newham (LBN) in September to discharge the City Airport Development Programme pre-occupation conditions; and make some minor changes to conditions and previously approved details, resulting from delays to the construction programme (due to clearance of the dock bed). An application for minor design changes to the Rescue Vehicle Pontoon following detailed design will also be submitted.

4.2 CADP Planning Compliance

- The 2018 Annual Performance Report (APR) was submitted to LBN on 31 May 2019 and published on the Airport and LCACC websites on 28 June 2019. The 2018 APR can be viewed on the LCACC website at this link:
<https://lcacc.org/meeting-papers-key-documents/airport-annual-performance-report/>
- The APR documents how the airport performed against the operational and environmental controls attached to our planning permission in the previous calendar year. It confirms that there were no issues of non-compliance identified in 2018, with full compliance achieved for the second successive year. A verbal update on some of the headlines will be provided at the LCACC.
- This compliance position is subject to the outcomes of review and assessment by London Borough of Newham. The airport expect officers at LBN to report the APR headlines to their Development Management Committee sometime later in the year.

4.3 Airport Transport Forum

- Travel Plans** - following in principle review by the Airport Transport Forum, it is intended to submit the Travel Plans to LBN for approval in September 2019. A verbal update on the Airport Transport Forum will be given during the meeting.