



# London City Airport Consultative Committee

Thursday 4<sup>th</sup> March 2021

# Agenda

- Minutes from meeting on 3 December 2020
- CEO Presentation – Update from Robert Sinclair
- LCY Update – Please note that for this meeting no reports will be provided
  1. Airspace and Environment
  2. Community
  3. Planning
  4. Airport Transport Forum
- AOB
- Date and detail of next meeting











# Business Update



- Passenger volumes in 2020 fell by 82% to 905,236 (vs. 5.1m in 2019) with air traffic movements down by 77%
- Passenger levels at the start of 2021 remain very low given widespread travel restrictions, meaning 12 months of very minimal revenue for the business
- Key airlines continue to operate currently (BACF, LOT and Luxair) with 12 rotations a week for essential travel
- Roadmap has been announced to support the re-start of international travel
  - Global Travel Taskforce due to publish report on 12 April
  - International travel provisionally set to resume from 17 May
- Airlines are planning to add back capacity in anticipation of the easing of lockdown restrictions over the next few months, alongside increasing confidence following the success of the vaccine roll-out in the UK
- LCY well positioned to benefit from this demand and is working with airlines to plan the re-start
- LCY continues to use the furlough scheme to support staff during this period and has received some very limited financial support under the Government's Airport and Ground Operations Support Scheme
- LCY is maintaining high levels of COVID compliance and is also progressing many community and sustainability activities during this period

# Airline Schedule

- The current and forecasted operating schedule is as follows:

OPERATING		<ul style="list-style-type: none"> <li>Currently operating 4 weekly services (2 weekly rotations on Belfast and Frankfurt) with capacity set to increase in March</li> <li>Edinburgh route to re-start in April</li> <li>Planning a phased increase in flying post-lockdown including re-start of Rotterdam, Dusseldorf, Florence and Ibiza</li> </ul>
		<ul style="list-style-type: none"> <li>Vilnius route continues to operate 6 weekly</li> <li>Targeting a re-start of Warsaw and Budapest in November</li> </ul>
		<ul style="list-style-type: none"> <li>Luxembourg route continues to operate 2 weekly</li> </ul>
FORECAST		<ul style="list-style-type: none"> <li>Amsterdam route to re-start on 15 March subject to travel ban being lifted</li> </ul>
		<ul style="list-style-type: none"> <li>Dundee route to re-start in April with 6 weekly (increasing to 12 in May)</li> </ul>
		<ul style="list-style-type: none"> <li>Targeting a re-start of Linate route in April</li> </ul>
		<ul style="list-style-type: none"> <li>Targeting a re-start of Antwerp route in May</li> </ul>
		<ul style="list-style-type: none"> <li>Targeting a re-start of Zurich in May and Geneva in September</li> </ul>
		<ul style="list-style-type: none"> <li>Targeting a re-start of Frankfurt route in September</li> </ul>
		<ul style="list-style-type: none"> <li>Discontinued entire network until the end of summer 2021</li> </ul>



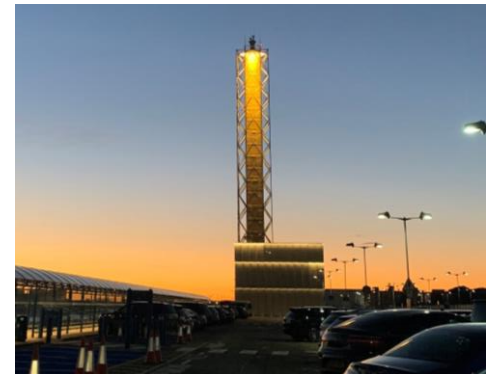
# Operational Update

- LCY was selected by the Home Office as a port of entry for arrivals under the Government's hotel quarantine policy
- We have been working closely with the Home Office and Border Force in order to support this and have processed a small number of arrivals from 'red list' countries
- Testing requirements for entry into the UK have also been enhanced in recent weeks to include additional tests on day 2 and day 8 of the quarantine period. The Test to Release scheme is still in place for arrivals from all "amber list" countries, allowing the quarantine period to be reduced to 5 days upon proof of a negative test
- LCY partnered with Collinsons last year (who are also supporting LHR and MAG) to provide both pre-departure testing for destinations which require proof of a negative test on arrival (i.e. Italy) and arrivals testing
- Testing facility is currently being scaled up to support pre-departure and increased arrivals testing



# CADP Update

- CADP project is currently paused however the following key projects were completed in 2020:
  - New aircraft stands - 8 completed and 4 operational providing the airport with the ability to welcome more new generation aircrafts
  - Full-length parallel taxiway will allow 45 runway movements per hour when demand returns
  - Larger immigration facility equipped with 10 E-gates
  - New outbound baggage facility to handle circa 1,200 bags per hour and meet the new screening requirements
  - Concrete deck - completed to enable the new terminal when the project is restarted
- The Digital Air Traffic Control Tower went live in January which greatly improves operational resilience at LCY. This will be launched publicly ahead of the summer peak season





# Community Work

- The successful applicants to the latest round of the airport's **Community Fund** were announced in January
- In total, £40,000 of funding has been awarded to 14 local organisations covering 12 East London Boroughs
- To aid the local community the airport has partnered with the East London Business Alliance (ELBA) to organise a new initiative called '*London City Helpers programme*'. The programme consists of opportunities for airport staff to show their challenger spirit to help serve our community through education and employment volunteering initiatives



# ASQ Award

- We were delighted to be recognised as one of the best airports in Europe in the prestigious 2020 Airport Service Quality (ASQ) Awards
- The customer service award, voted for by passengers, saw London City recognised in the 5 - 15 million passengers per year category (based on 2019 passenger numbers)
- This follows success in the 1 - 5 million category in 2019





# Questions





# London City Airport Updates



# Community

- London City Airport provided work experience online for 30 students from Newham college studying engineering
- The 12 days of giving initiative saw staff volunteer their time at a local foodbank sorting food items and delivering hot meals to members of the community who may be shielding
- As part of the airports support for the local community, we have worked with ELBA to donate laptops to Riverside school students who are from disadvantaged backgrounds in Barking and Dagenham



# Community

## London City Helpers Programme

- At the airport it is recognised that we have a strong role to play in supporting our local community. We have worked with East London Business Alliance (ELBA) to develop the *London City Helpers volunteering programme*
- There is a range of upcoming initiatives to support members of the community who are in education through the 'Women in Aviation programme' or volunteering staff time supporting local foodbanks. The list of activities has been well thought through to support the ever-changing needs in the community



Member of staff shares her experience volunteering at the St Luke's community centre:

*"I didn't realise how important it is to help in the community until I actually helped today. I enjoyed getting around, connecting with people."*



# Airspace and Environment



## Decarbonisation

- LCY are collaborating with industry partners on two low/zero carbon aviation projects looking at the commercial and operational viability. This is part of the government's Future Flight programme
- LCY have recently installed solar panels on the roof of the temporary immigration facility. This along with a switch to a renewable electricity contract in 2020 continues LCY's efforts to decarbonise the airport infrastructure

## Sound insulation

- Sound Insulation Scheme – COVID-secure measures have been put in place to enable the sound insulation scheme to continue. Works have recently been carried out on the Royal Docks Academy and Calverton Primary School, along with residential properties

# Airspace and Environment (cont.)



## Airspace

- LCY have successfully passed through the Stage 1B gateway under CAP1616 for airspace modernisation. This means that the design principles have been confirmed and approved by the CAA. Stage 2 is still on hold due to COVID-19. Like other UK airports, LCY had paused the current process. In talks with ACOG but no substantive update

## Aircraft Complaints

- During Q4 LCY received a total of 116 correspondences, 113 of which were complaints. This compared to 241 complaints in Q4 2019
- Despite the number of complaints still being relatively high, the number of complainants dropped significantly, with 58% of complaints coming from one individual

# Planning Update



## Master Plan

- Master plan and accompanying consultation report was published in December 2021 and can be viewed at <https://www.londoncityairport.com/corporate/master-plan>

## Compliance

- London Borough of Newham's (LBN) Strategic Development Committee met in January and heard that the airport complied with all planning controls in 2019
- Development Management Contribution of £56,568.36 was paid to LBN in Jan 2021
- LBN currently considering application to defer two payments due under the S106 by twelve months (neither are required yet due decrease in passengers and aircraft movements)
- LBN approved two new strategies to manage ground noise at the airport and are currently considering similar strategies for air quality and biodiversity

# Transport Update



## Airport Transport Forum

- Suspension of staff car sharing scheme continues (due to COVID-19)
- Transport Forum to review 2021 targets given ongoing challenges of pandemic
- Focus on passenger travel trends as industry recovers in summer 2021

## ULEZ Extension

- Airport located within the planned ULEZ boundary extension due in October 21 – preparation ongoing
- Liaising with a number of suppliers to review options for the electric charging





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